



Microsoft Lync Offers

Lync transforms every communication into an interaction that is more collaborative, engaging and accessible—all through a single interface. TSG is unique among all Avaya Business Partners in its ability to integrate any Avaya voice system with the Microsoft environment. The following are TSG's exclusive Microsoft Lync offers.

Missing Lync Bundle Offer

- Intended for customers not yet using their Lync licensing, TSG bundles servers, gateways, endpoints and services for 25 users.
- IM, Presence, Enterprise Voice
- Estimated 5 day deployment

Lync Deployment Offer

- Intended for customers with an existing Windows environment and Lync Server licensing. This offer commits TSG to deploy Lync in their current system.
- Estimated 5 day deployment

Lync Integration with AES Offer

- Allows Microsoft Lync clients to make and answer calls on Avaya Communication Manager phones, as well as perform basic call control operations such as hold/retrieve, transfer, and disconnect. The Avaya Application Enablement Services (AES) server provides interfaces for Microsoft Lync to control Avaya Communication Manager elements. For voice communications, the Lync clients in RCC mode are able to operate Avaya telephones.
- Estimated 5 day deployment

Unified Messaging Integration Offer

- Integrate Microsoft Exchange Server 2007/2010 Unified Messaging (Unified Messaging) with a TSG-approved SIP infrastructure and Avaya Aura Communication Manager (CM). Unified Messaging combines voice messaging, fax, and email into one inbox, which can be accessed from a telephone or computer.
- Estimated 5 day deployment

Collaboration Offer

- Lync audio/web conferencing
- Audio Conferencing integration with existing Avaya telephony environment
- Desktop, file, content sharing
- Estimated 5 day deployment

Lync Integration with ACE Offer

- Integrate Avaya ACE platform with Microsoft Lync
- Only client-side integration currently available
- Leverage Avaya ACE plugin with Lync
- Estimated 7 day deployment

Assumptions for all Offers:

- *customer has appropriate licenses for server roles*
- *customer has appropriate CALs/licensing and hardware where applicable*

